



## Department of Energy

Oak Ridge Office  
 P.O. Box 2001  
 Oak Ridge, Tennessee 37831

September 28, 2012

Mr. Robert C. McKay  
 General Manager  
 Wastren Advantage, Inc.  
 TRU Waste Processing Center  
 100 WIPP Road  
 Lenoir City, Tennessee 37771

Dear Mr. McKay:

### **Contract No. DE-EM0000323, Award Fee Determination for Period 2012-A**

The Department of Energy Oak Ridge Office has completed its evaluation of Wastren Advantage, Incorporated's (WAI) performance for the period February 1, 2012 through July 31, 2012. I have determined that WAI has earned \$502,926 out of the potential award fee amount of \$613,324, or 82% of available award fee. Specifically, ratings are as follows:

Objective Number	Performance Description	Performance Weight	Available Award Fee Pool	Performance Score	Award Fee Earned	Adjectival Rating
<b>I.</b>	<b>TRU Waste Processing Center Facility Operations</b>					
I.a	Processing and Disposal of TRU Waste Inventory	45%	\$275,996	75%	\$206,997	Good
I.b	Sludge Buildout	10%	\$61,332	95%	\$58,266	Excellent
I.c	Facility Operations	15%	\$91,999	85%	\$78,199	Very Good
<b>II.</b>	<b>Cost and Project Management</b>					
II.a	Cost Performance	15%	\$91,999	85%	\$78,199	Very Good
II.b	Project Management Systems	5%	\$30,666	85%	\$26,066	Very Good
<b>III.</b>	<b>Business Management and Stakeholders Relations</b>					
III.a	Business Management	5%	\$30,666	95%	\$29,133	Excellent
III.b	Stakeholder and Customer Interactions	5%	\$30,666	85%	\$26,066	Very Good

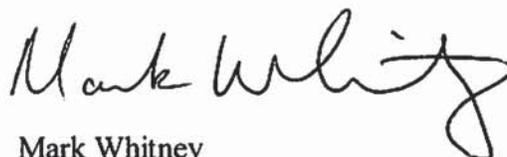
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WAI met or exceeded the majority of the performance objectives for this period. Waste processing and shipment performance were negatively impacted due to delays in startup of the Cask Processing Enclosure (CPE) and Remote Drum Opener (RDO) along with mechanical issues when utilizing the Hot Cell for continued waste processing efforts. With the late startup of the CPE, WAI attempted to maintain processing levels by planning to use both the Hot Cell and the CPE to help recover lost progress; however, the overall waste processing goals were not met. A two-shift operation schedule will be implemented for future waste processing. Sludge Buildout planning and preparatory efforts have been excellent as demonstrated by WAI's coordination with various stakeholders (i.e. Tennessee Department of Environment and Conservation and Nevada National Security Site), planning and partnering sessions with DOE personnel, and presentations to the DOE External Technical Review team to ensure project success. Facility Operations are effective and well maintained. Maintenance and operation procedures are continuously standardized to improve operations and WAI's safety record remains exemplary. Organization and maintenance of the facility remains excellent and quality assurance is adequate with rigorous training programs focusing on improving operator qualifications and increasing operator efficiencies. Additionally, WAI maintains an aggressive program for conducting internal reviews to identify and respond to issues. The Schedule Performance Index is 1.03 and Cost Performance Index is 1.05 indicating WAI effectively maintained project cost and schedule commitments for this evaluation period. Project Management Systems are adequately developed and maintained by WAI. Business Management is performed at a highly competent and responsive level addressing contract administrative actions, Government Property Management Systems, subcontract management, and effective communication with various offices and other prime contractors in the Oak Ridge area. Stakeholder and Customer Interactions addressing DOE information support requests, interfacing activities with various offices and responses to regulatory requests continue to be a strength for WAI.

This determination provides reasonable assurances that the Department fairly executed the Performance Evaluation Plan and award fee review process for the period.

If you have any questions, or if we can be of any further assistance, please contact me at 576-0742 or Laura Wilkerson at 576-9900.

Sincerely,



Mark Whitney  
Fee Determination Official

Mr. Robert C. McKay

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**Enclosure**

Cc w/enclosure:

S. Cange, EM-90

B. McMillan, EM-90

D. Queen, EM-90

J. Dozier, FM-742

K. Shears, FM-742

L. Wilkerson, EM-90

B. McKay, WAI

J. Grillo, WAI

F. Heacker, WAI

B. Kanter, WAI

B. Weible, WAI